Cloud Connect Terms of Service and Cloud Storage Terms of Service

Revised and Effective: October 2, 2017

1. About the Web Services Terms of Service and Cloud Storage Terms Service

Cartes Video Web Services Terms of Service and Cloud Storage Terms of Service ("Terms") constitutes a legal contract between Cartes Video Communications and you ("Customer") and governs your use of the Cartes Video Communications Cloud Connect and cloud storage solutions and Internet services ("Services") and Cloud Storage Services ("Cloud Storage Services").

NOTE THESE TERMS CONTAIN A BINDING ARBITRATION PROVISION IN SECTION 19 THAT AFFECTS YOUR RIGHTS UNDER THIS AGREEMENT WITH RESPECT TO ALL OF YOUR DISPUTES WITH US. THE ARBITRATION PROVISION REQUIRES THAT YOU SUBMIT CLAIMS TO INDIVIDUAL BINDING ARBITRATION ON SMALL CLAIMS, RATHER THAN JURY TRIALS OR LARGE CLASS OR JURY AND TRIAL WAIVER CLASS ARBITRATIONS, AND LIMITS THEIR RELIEF.

Cartes Video Communications provides through which Cloud Connect and cloud storage Services ("Cloud Connect Services") are:

- Cloud Connect Hardware and software products ("Cloud Connect Hardware"), including, but not limited to, Cloud Connect Hardware and software products, and related documentation, and any other hardware and software products and related documentation that Cartes Video Communications provides for Cloud Connect Services ("Cloud Connect Hardware").
- All mobile applications provided by Cartes Video Communications ("Mobile Apps"), Cloud Connect Services, and any other software, APIs and VOC and related documentation ("Software").
- Only 911 services, if you do not subscribe to Cloud Connect Services, are provided by Cartes Video Communications to include as stated by 911 and Cartes Video Communications ("Cloud Connect 911").
- Cloud Connect Services are provided at www.CartesVideoCloud.com, www.CartesVideoCloud.com/Portal, and www.CartesVideoCloud.com/Admin (collectively, the "Cloud Connect Portal").

Collectively, Cloud Connect Hardware, Cloud Connect Services, Cloud Connect Portal, Mobile Apps and any devices provided to Customer by Cartes Video Communications for use with Cloud Connect Services are referred to as the "Cloud Connect Products".

Cartes Video Communications provides Cloud Connect Services and Cloud Storage Services (collectively, "Cloud Connect Services") to Customer subject to the terms and conditions of these Cloud Connect Services Terms of Service ("Cloud Connect Terms of Service"). Cloud Connect Services are provided to Customer for the Cloud Connect Hardware and Cloud Connect Products specified in Customer's Cloud Connect Services order. If Customer does not wish to be subject to these Cloud Connect Terms of Service, Customer should not purchase, activate, or use the Cloud Connect Services, such as where only Cloud Connect Hardware is purchased. Cartes Video Communications may change the Cloud Connect Terms of Service from time to time, and at your sole discretion, you can review the current version of the Cloud Connect Terms of Service at www.CartesVideoCloud.com/Terms-of-Service ("Cloud Connect Terms").

Cartes Video Communications provides Cloud Connect Services and Cloud Storage Services Terms and the Cloud Connect Services Terms of Service.

2. Registration

Customer must:

- Use the Cloud Connect Web Services to provide Cartes Video Communications with Customer's name, mailing address, billing information, and other information as Cartes Video Communications may request from time to time ("Registration Information") and Customer changes the Registration property upon or prior to activation of the Cloud Connect Services, and Customer shall not provide Cartes Video Communications with any false, misleading, or incomplete Registration Information;
- Cartes Video Communications may change the Registration property upon or prior to activation of the Cloud Connect Services